

Accessibility

PWS 3.7a Requirements

Contract Number: W91QUZ-09-D-0042

5 August 2009

Prepared for:

Automatic Identification Technology (AIT IV)

Prepared by:



5200 Springfield Street
Suite 320
Dayton, Ohio 45431



Americans with
Disabilities
Act Section 508

**Voluntary Product Self Assessment
Worksheet**

The following assessment was completed without the applicable sections of the standard identified by the procurement requirement officer, as indicated in Federal Acquisition Regulation (FAR). Please contact the forwarding Symbol Technologies Inc. Sales Account Manager should any additional information be required.

Requesting Symbol Sales Account Mgr:	Location, Phone
Shelly Aylor	703-790-6422
Name Of Product	Description
MC90X0	Mobil Computing Device
Product Manager	Location, Phone
John Gibson	Holtsville, NY 631-738-5765

<p align="center"><i>Summary Table Voluntary Product Accessibility Template</i></p>		
<i>Criteria – s508 Sections Subpart B</i>	<i>Applicable</i>	<i>Supporting Features & Remarks and explanations</i>
Section 1194.21 Software Applications and Operating Systems	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	This device uses a 3rd party operating system, that complies with 1194.21. Additional information pertaining to Microsoft Pocket PC2003 should be obtained from Microsoft Corp., (The provider of the OS).
Section 1194.22 Web-based internet information and applications	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Not applicable. This device is, however, capable of running and viewing 3 rd party 1194.22 compliant web based information and applications.
Section 1194.23 Telecommunications Products	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Not applicable, Does not connect to the Public Switched Telephone Network
Section 1194.24 Video and Multi-media Products	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Not applicable. This device is, however, capable of viewing 3 rd party video and multi media products.
Section 1194.25 Self-Contained, Closed Products	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	See detailed section 1194.25 attached
Section 1194.26 Desktop and Portable Computers	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	See detailed section 1194.26 attached
Section 1194.31 Functional Performance Criteria	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	See detailed section 1194.31 attached
Section 1194.41	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	See detailed section 1194.41 attached

Information, Documentation & Support		
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Table 1

Section 1194.21 Software Applications and Operating Systems - Detail Voluntary Product Accessibility Template	
Criteria	Supporting Features Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	
(d) Sufficient information about a user interface element must be available to identify, operate, and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall	

Please Note: This section of the voluntary accessibility template should be provided by Microsoft® (the supplier of the OS).

be provided.	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	

Table 2

Section 1194.22 Web-based Internet information and applications - Detail Voluntary Product Accessibility Template	
<i>Criteria</i>	Supporting Features & Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	
(e) Redundant text links shall be provided for each active region of a server-side image map.	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	
(g) Row and column headers shall be identified for data tables.	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	
(i) Frames shall be titled with text that facilitates frame identification and navigation.	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	
(o) A method shall be provided that permits users to skip repetitive navigation links.	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	

Not Applicable

Table 3

Section 1194.23 Telecommunications Products - Detail Voluntary Product Accessibility Template	
Criteria	Supporting Features & Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	<h1>Not Applicable</h1>
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	
(j) Products that transmit or conduct information or communication shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other	

<p>information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.</p>	
<p>(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.</p>	
<p>(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.</p>	
<p>(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.</p>	
<p>(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.</p>	

Table 4

Section 1194.24 Video and Multi-media Products - Detail Voluntary Product Accessibility Template	
<i>Criteria</i>	Supporting Features & Remarks and explanations
<p>a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>	Not Applicable
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>	
<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>	
<p>(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.</p>	
<p>(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.</p>	

Table 5

Section 1194.25 Self-Contained, Closed Products - Detail Voluntary Product Accessibility Template	
Criteria	Supporting Features & Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	This device is operable by people with most disabilities, however, considering the nature of this device, people with severe sight impairments would find difficulty aiming this device for scanning purposes.
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	This device provides functionality that enables the user to alter the time required to respond.
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	<p>The mechanically operated controls and keys are tactilely discernable without activating them, and providing tactile feedback when operated. In addition, distinctive shapes, colour, location and size make it easy for tactile recognition.</p> <p>The features and controls are operable with one hand, and are in close proximity to limit the need for extensive hand movement. All keys and controls are simple to actuate and do not require tight grasping, pinching, twisting or extensive wrist movement. All actuation forces are much less than 5 pounds.</p> <p>Application configurable key repeat provides the user with 'time/delay' adjustability</p> <p>No locking or toggle controls or keys are supported on this product.</p>
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable; this product does not use a biometric ID method. However, this feature can be supported by this device, and may be supplied through a 3rd party vendor that complies with 1194.25 (d).
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Comply.
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable; this product does not deliver voice output to a public area, however, this device is capable of recording and playback of audio or voice in accordance with the functions within the operating system.
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Color coding is not used as the only means of conveying information, indicating an action, prompting a response or distinguishing a visual element. Text and audio can also be employed as a function of the application
(h) When a product permits a user to adjust color and contrast settings, a range of color selections	Color display devices do not permit a user to adjust color and contrast, however, brightness is adjustable and colors employed are

capable of producing a variety of contrast levels shall be provided.	a function of the application.
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	This product has a screen flicker rate above 55 Hz.
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	Not Applicable; this is a portable (hand held) product
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Not Applicable; this is a portable (hand held) product
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Not Applicable; this is a portable (hand held) product
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Not Applicable; this is a portable (hand held) product

Table 6

Section 1194.26 Desktop and Portable Computers - Detail Voluntary Product Accessibility Template	
Criteria	Supporting Features & Remarks and explanations
<p>(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).</p>	<p>The mechanically operated controls and keys are tactilely discernable without activating them, and providing tactile feedback when operated. In addition, distinctive shapes, colour, location and size make it easy for tactile recognition.</p> <p>The features and controls are operable with one hand, and are in close proximity to limit the need for extensive hand movement. All keys and controls are simple to actuate and do not require tight grasping, pinching, twisting or extensive wrist movement. All actuation forces are much less than 5 pounds.</p> <p>Application configurable key repeat provides the user with ‘time/delay’ adjustability</p> <p>No locking or toggle controls or keys are supported on this product.</p>
<p>(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).</p>	<p>The mechanically operated controls and keys are tactilely discernable without activating them, and providing tactile feedback when operated. In addition, distinctive shapes, colour, location and size make it easy for tactile recognition.</p> <p>The features and controls are operable with one hand, and are in close proximity to limit the need for extensive hand movement. All keys and controls are simple to actuate and do not require tight grasping, pinching, twisting or extensive wrist movement. All actuation forces are much less than 5 pounds.</p> <p>Application configurable key repeat provides the user with ‘time/delay’ adjustability</p> <p>No locking or toggle controls or keys are supported on this product.</p>
<p>(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.</p>	<p>Not Applicable; this product does not use a biometric ID method. However, this feature can be supported by this device, and may be supplied through a 3rd party vendor that complies with 1194.25 (d).</p>
<p>(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards</p>	<p>A Compact Flash memory expansion slots is provided, as well as an RS232 serial port and an IRDA port on the device. All comply with publicly available industry standards.</p>

Table 7

Section 1194.31 Functional Performance Criteria - Detail Voluntary Product Accessibility Template	
Criteria	Supporting Features & Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Though this product provides multiple indicators of state, it does not provide a single mode of operation suitable for people that have severe vision impairments, and cannot accommodate assistive technology due to the small screen size. People with severe sight impairments would find difficulty aiming this device for scanning purposes.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Multiple text sizing is supported and is a function of the application.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not applicable; audio information is not important for the use and operation of this device, though user configurable visual cues are supported including dynamic screen changes provoked by key/ control operation.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable; audio information is not important for the use and operation of this device, though multiple visual cues are supported including dynamic screen changes provoked by key/ control operation.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable; speech is not required for the operation and use of this device.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	This device is operable with limited reach and strength. This hand held device weighs approx. 20 ounces. The small size limits the necessity for reach, and the ability to program the 'key repeat' function facilitates people with fine motor skill deficiencies.

Table 8

Section 1194.41 Information, documentation, and support. Voluntary Product Accessibility Template	
Criteria	Supporting Features & Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Product documentation is available in both paper based text and electronic text. These documents will be available in other formats upon request.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	A description of the accessibility and compatibility features of products shall be made available upon request at no charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<p>For customers with disabilities, major communications carriers provide Relay Centers. Such Relay Centers may be contacted by dialing 7-1-1 in most major areas, or they may offer a toll-free number where the 7-1-1 service is not available. By calling a Relay Center:</p> <ol style="list-style-type: none"> 1) There is no extra charge for this service. 2) Relay Centers operate 24 hours per day, 7 days per week. 3) Calls are relayed from the local Relay Center to anywhere in continental U.S. 4) Callers may request the use of their long distance carrier, through the Relay Center (as required). <p>Symbol customers may also access Symbol's Global Support Center at via email at: Support@Symbol.com</p>

Table 9



Americans with
Disabilities
Act Section 508



**Voluntary Product Self Assessment
Worksheet**

The following assessment was completed without the applicable sections of the standard identified by the procurement requirement officer, as indicated in Federal Acquisition Regulation (FAR). Please contact the forwarding Symbol Technologies Inc. Sales Account Manager should any additional information be required.

Requesting Symbol Sales Account Mgr:	Location, Phone
	McLean, VA 703/790-6423
Name Of Product	Description
DS3340X Rugged Bar Code Scanner	Handheld Barcode Scanner
Product Manager	Location, Phone
Jaime Weidler	Holtsville, NY 631-738-3005

<i>Summary Table Voluntary Product Accessibility Template</i>		
<i>Criteria – s508 Sections Subpart B</i>	<i>Applicable</i>	<i>Supporting Features & Remarks and explanations</i>
Section 1194.21 Software Applications and Operating Systems	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Section 1194.22 Web-based internet information and applications	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Not applicable.
Section 1194.23 Telecommunications Products	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Not applicable, Does not connect to the Public Switched Telephone Network
Section 1194.24 Video and Multi-media Products	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Not applicable.
Section 1194.25 Self-Contained, Closed Products	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	See detailed section 1194.25 attached
Section 1194.26 Desktop and Portable Computers	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	See detailed section 1194.26 attached
Section 1194.31 Functional Performance Criteria	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	See detailed section 1194.31 attached
Section 1194.41 Information, Documentation & Support	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	See detailed section 1194.41 attached

Table 1

**Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template**

<i>Criteria</i>	Supporting Features Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink	

Not Applicable

frequency greater than 2 Hz and lower than 55 Hz.	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	

Table 2

**Section 1194.22 Web-based Internet information and applications - Detail
Voluntary Product Accessibility Template**

<i>Criteria</i>	Supporting Features & Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	
(e) Redundant text links shall be provided for each active region of a server-side image map.	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	
(g) Row and column headers shall be identified for data tables.	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	
(i) Frames shall be titled with text that facilitates frame identification and navigation	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	
(o) A method shall be provided that permits users to skip repetitive navigation links.	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	

Not Applicable

Table 3

**Section 1194.23 Telecommunications Products - Detail
Voluntary Product Accessibility Template**

<i>Criteria</i>	Supporting Features & Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	<h1>Not Applicable</h1>
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	
(j) Products that transmit or conduct information or communication shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format.	

Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	No locking controls or keys.

Table 4

**Section 1194.24 Video and Multi-media Products - Detail
Voluntary Product Accessibility Template**

<i>Criteria</i>	Supporting Features & Remarks and explanations
<p>a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which</p>	
<p>appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>	<h1>Not Applicable</h1>
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>	
<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>	
<p>(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.</p>	
<p>(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.</p>	

Table 5

**Section 1194.25 Self-Contained, Closed Products - Detail
Voluntary Product Accessibility Template**

<i>Criteria</i>	Supporting Features & Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	This device is operable by people with most disabilities, however, considering the nature of this device, people with severe sight impairments would find difficulty aiming this device for scanning purposes.
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	<p>(k1) The mechanically operated controls and keys are tactilely discernable without activating them, and providing tactile feedback when operated. In addition, a distinctive shape, color, location and size make it easy for tactile recognition.</p> <p>(k2) The features and controls are operable with one hand, and are in close proximity to limit the need for extensive hand movement. All keys and controls are simple to actuate and do not require tight grasping, pinching, twisting or extensive wrist movement. All actuation forces are much less than 5 pounds.</p> <p>(k3) Key repeat is not supported; therefore constant pressure will not cause functionality to repeat.</p> <p>(k4) No locking or toggle controls or keys are supported on this product. User confirmation of all actions is provided through both visual means (function actuation provokes screen change) and audible feedback.</p>
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable; this product does not use a biometric ID method.
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Not Applicable; this product does not use audio as part of the operation and therefore does not provide an audio output facility.
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	This device does not rely on color as the only means of conveying information. User confirmation of all actions is provided through both visual means (function actuation provokes screen change) and audible feedback.
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not Applicable; This device does not permit user to adjust color

(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	This product does not employ a display or screen.
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	Not Applicable; this is a portable (hand held) product
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Not Applicable; this is a portable (hand held) product
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Not Applicable; this is a portable (hand held) product
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Not Applicable; this is a portable (hand held) product

Table 6

Section 1194.26 Desktop and Portable Computers - Detail Voluntary Product Accessibility Template	
Criteria	Supporting Features & Remarks and explanations
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	<p>(k1) The mechanically operated controls and keys are tactilely discernable without activating them, and providing tactile feedback when operated. In addition, a distinctive shape, color, location and size make it easy for tactile recognition.</p> <p>(k2) The features and controls are operable with one hand, and are in close proximity to limit the need for extensive hand movement. All keys and controls are simple to actuate and do not require tight grasping, pinching, twisting or extensive wrist movement. All actuation forces are much less than 5 pounds.</p> <p>(k3) Key repeat is not supported; therefore constant pressure will not cause functionality to repeat.</p> <p>(k4) No locking or toggle controls or keys are supported on this product. User confirmation of all actions is provided through both visual means (function actuation provokes screen change) and audible feedback.</p>
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable: Touchscreens or contact sensitive controls are not used on this product.
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable; this product does not use a biometric ID method.
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	No expansion slots or ports are provided, however, an RS232 serial port is available on the device.

Table 7

Section 1194.31 Functional Performance Criteria - Detail Voluntary Product Accessibility Template	
Criteria	Supporting Features & Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Though this product provides multiple indicators of state, it does not provide a single mode of operation suitable for people that have severe vision impairments, and cannot accommodate assistive technology. People with severe sight impairments would find difficulty aiming this device for scanning purposes.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	This device provides a mode of operation and info retrieval that does not require visual activity greater than 20/70.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	This device provides visual indication of successful scan & decode.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable; audio information is not important for the use and operation of this device.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable; speech is not required for the operation and use of this device.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	This device is operable with limited reach and strength. This hand held device weighs approx. 5.0 ounces.

Table 8

**Section 1194.41 Information, documentation, and support.
Voluntary Product Accessibility Template**

Criteria	Supporting Features & Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Product documentation is available in both paper based text and electronic text. These documents will be available in other formats upon request.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	A description of the accessibility and compatibility features of products shall be made available upon request at no charge..
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<p>For customers with disabilities, major communications carriers provide Relay Centers. Such Relay Centers may be contacted by dialing 7-1-1 in most major areas, or they may offer a toll-free number where the 7-1-1 service is not available. By calling a Relay Center:</p> <ol style="list-style-type: none"> 1) There is no extra charge for this service. 2) Relay Centers operate 24 hours per day, 7 days per week. 3) Calls are relayed from the local Relay Center to anywhere in continental U.S. 4) Callers may request the use of their long distance carrier, through the Relay Center (as required). <p>Symbol customers may also access Motorola's Global Support Center at via email at: Support@Symbol.com</p>

Table 9

Zebra 508 Compliant List

CLIN	Description	Part Number	Kit Contents	Section 508 Compliance
0009	Barcode Printers			
0009AA	Portable/Wearable Bar Code Label Printer	123-100251	P4D-0U100000-00 AK18913-002(<i>ACadapt</i>) AK18913-001 (<i>battery</i>) AK18666-1 (<i>USB cable</i>) ZA0-P4T1-200 (<i>3yr warranty</i>)	YES
0009BA	Portable/Stationary Bar Code Label Printer	123-100252	GX42-100310-000 ZA0-DSK0-200 (<i>3yr warranty</i>)	YES
0009CA	Stationary Bar Code Label Printer	123-100253	ZM46F-2001-0000T 105850-006 <i>USB cable</i> P1000219 <i>ext print srv</i> ZA0-Z4X0-200 (<i>3yr warranty</i>)	YES
0009DA	Stationary Bar Code Label Printer, with Installed Take-Up Reel	123-100254	ZM46F-2001-4000T 105850-006 <i>USB cable</i> P1000219 <i>ext print srv</i> ZA0-Z4X0-200(<i>3yr warranty</i>)	YES
0009EA	Stationary Bar Code Label Printer with 802.11g/i communications	123-100255	ZM46F-2001-0400T 105850-006 <i>USB cable</i> P1000219 <i>ext print srv</i> ZA0-Z4X0-200 (<i>3yr warranty</i>)	YES
0009FA	Stationary Bar Code and Gen2 RFID Label Printer/Encoder	123-100256	RZ47D-2001-000R0 105850-006 <i>USB cable</i> P1000219 <i>ext print srv</i> ZA0-Z4X0-200(<i>3yr warranty</i>)	YES

Email Message from ASC Software Management

From: Jerry Walling [mailto:JWalling@ASCsoftware.com]
Sent: Tuesday, August 04, 2009 5:38 PM
To: King, Susan
Cc: Sleigh, Richard
Subject: RE: AIT IV Contract Requirement

ASCTrac WMS software complies with Section 508 for all CLIN's.

Sincerely,
Jerry

Jerry Walling

Channel Development Manager
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